**Borrowing Period and Extension**

You can visit us in person or telephone during our opening hours to make extensions to your borrowing period. You can, however, extend your borrowing period on our website or by calling our computer.

Telephone: 07131 56-2665

Internet: https://stadtbibliothek.heilbronn.de

4 weeks: books, magazines, games, CDs, audio books, computer games, bestsellers (€ 2,50 fee)

2 weeks: DVDs (€ 1,50 fee)

1 week: Top DVDs (€ 1,50 fee)

---

**Fees**

If you return an item after the end of the loan period, there is a fee per day and per medium.

For children and youths up to 19 years old € 0,10

For adults € 0,20

For Top Media (fee obligatory media) € 0,50

---

**Reminder Fees**

1st reminder (after approx. 10 days) € 1

2nd – 4th reminders, each € 3

Reminders for missing parts or fees € 1

---

Do you have an e-mail address? If so, we will happily send you a reminding e-mail before the expiry date of your borrowing period. Please let us know whenever your address or e-mail address has changed.
The media offered
Books, films, music, audio books, sheet music, games – you can find all of these at the town library. There is something here for every age group, no matter whether for children or for adults.

There are also media on offer that are in different languages. E-books and other electronic media in the online-library can be downloaded.

Newspapers and magazines
Newspapers can only be read on the library premises. The numerous magazines on offer may be taken out. You can read newspapers from over 100 countries online in the press portal “PressReader”.

Computer and Internet
In the central town library located in K3, you can use computers, laptops, scanners, printers as well as CD players. The use of internet is free of charge. Wi-Fi is available.

Language learning
We offer a wide selection of media to be used for learning foreign languages, whether it be German as a second language, English, French and many others.

Additionally, our offer includes online courses as well as videos for learning, which cover a range of topics, such as computer courses.

Borrowing
Library Card
You will need a library card in order to use the library. You can obtain one by presenting an official photo ID at the information desk.

Children under the age of 14 need to bring the written consent of their parents.

Anyone up the age of 19 can borrow books free of charge. For people aged 19 or older, there is a fee charged for a library card.

Borrowing Fees
You can choose whatever suits your needs among the following rates:
Annual fee: 20 euros
Three-month fee: 8 euros
One-time fee (one item without extensions): 1 euro.

Some of the media have an additional special charge. These -include books on the bestseller lists and TOP DVDs. These items are all marked with the appropriate stickers.